Lifecycle of a Claim

RCM by VisionWeb

VisionWeb's Revenue Cycle Management service works as an extension of your billing team. The graphic below shows how our team of insurance experts compliment your staff to create a steady cashflow, lower your denials and rejections, and create transparency into your claim filing process. **We work with many of the major practice management systems.**

Pull Patient Benefits

Your team will pull patient benefit eligibility prior to the patient appointment.

Create Invoice

Your PM system will create a batch of claims from invoices created during patient check out.

Refile Rejections

State-of-the art tools allow us to process rejections quickly, and generate more income for your practice.

Submit Claims

Our successful submission rate is 2x faster than the national average.

Scrub Claims

We scrub claims prior to submission so they are clean before they reach the payer.

Missing Info Requests

We send weekly notifications to make sure we get the information needed to resubmit claims.

Address/Correct Denials

Our team works with you and the payer to quickly address and correct denials.

Post Payments

We post payments into your PM system, saving you time and keeping your account receivables accurate.

Send Patient Statements

Patient statements can be sent to help collect any outstanding balances.

Review Metrics

Our industry-leading reporting tool allows you to compare your practice to national averages and historical data.

Weekly Account Review

Your Account Rep will send you regular updates to easily track performance and make needed updates to processes.

Requires assistance from your staff

VisionWeb's RCM team handles